

Hurricane Florence Disaster Relief Resources

DISASTER ASSISTANCE

DIAL 2-1-1 or text Florence to 898211 to reach a trained specialist 24/7 who has access to real-time information on recovery resources, meal sites, water and other recovery and rebuilding resources.

Apply Online:

<https://www.disasterassistance.gov/>

Call to Apply:

1-800-621-3362 (1-800-462-7585 TTY) 7 AM to 10 PM 7 days a week

Download the FEMA app, available for Apple and Android mobile devices at fema.gov/mobile-app.

Homeowners, renters and business owners who have uninsured and underinsured losses as a result of Hurricane Florence in **Beaufort, Bladen, Brunswick, Carteret, Columbus, Craven, Cumberland, Duplin, Harnett, Lenoir, Jones, New Hanover, Onslow, Pamlico, Pender, Robeson, Sampson** and **Wayne** counties may now apply for disaster assistance.

If you have a homeowner's or flood insurance policy, file your insurance claim immediately before applying for disaster assistance. Get the process started quickly. The faster you file, the faster your recovery can begin.

FACT SHEET:

[https://www.disasterassistance.gov/sites/default/files/daip/Disaster Assistance Fact Sheet Sep2018.pdf](https://www.disasterassistance.gov/sites/default/files/daip/Disaster_Assistance_Fact_Sheet_Sep2018.pdf)

SURVIVOR APPLICATION CHECKLIST:

[https://www.disasterassistance.gov/sites/default/files/daip/DAIP Disaster Survivor Application Checklist Jun2018.pdf](https://www.disasterassistance.gov/sites/default/files/daip/DAIP_Disaster_Survivor_Application_Checklist_Jun2018.pdf)

CHECK APPLICATION STATUS BY PHONE:

[https://www.disasterassistance.gov/sites/default/files/daip/Disaster Assistance DidYou Know Status-by-Phone Sep2018.pdf](https://www.disasterassistance.gov/sites/default/files/daip/Disaster_Assistance_DidYou_Know_Status-by-Phone_Sep2018.pdf)

DISASTER UNEMPLOYMENT ASSISTANCE

Apply Online: <https://www.ncdps.gov/hurricane-florence-unemployment-help>

Deadlines: Beaufort, Brunswick, Carteret, Craven, New Hanover, Onslow, Pamlico and Pender counties have until **Oct. 17** to file.

Bladen, Columbus, Cumberland, Duplin, Harnett, Lenoir, Jones, Robeson, Sampson and Wayne counties have until **Oct. 18** to file.

Replace Documents: (SNAP, EBT cards, Medicare, Green Card, Driver's license etc.)

<https://www.ncdps.gov/replace-documents-hurricane-florence>

Locate Storm Shelters Accepting Individuals

<https://www.ncdps.gov/storm-shelters>

EBT Card Information on Purchases (hot meals), Loss/Damage of Cards, Replacement of Food & **Deadlines:**

<https://www.ncdhhs.gov/new-flexibilities-people-fns-program>

NC Medicaid Hurricane Florence Response Recovery

<https://medicaid.ncdhhs.gov/nc-medicaid-hurricane-florence-response-recovery>

Behavioral Health Resources (**Disaster Distress Hotline** & uninsured or Medicaid assistance contacts)

<https://www.ncdhhs.gov/behavioral-health-after-hurricane-florence>

SBA Business Recovery Centers

<https://www.ncdps.gov/florence/sba-business-recovery-centers>

Road Conditions

<https://tims.ncdot.gov/tims/>